

Levels of engagement tailored to your needs



Patient Opinion is the UK's leading independent non-profit feedback platform for health services.

Contact our team to discuss the best option for your trust.

To find out more please call us on **0114 281 6256** or visit

www.patientopinion.org.uk



Registration

Allows **2 staff to log in** and respond to stories.

FREE

- **2** logins
- Responding

Level 1: Essential

Provides **improved online engagement for your organisation** with increased staff involvement and scheduled reporting.

£3,950*

- **10** logins
- 2 x scheduled reports
- Blogging
- 24 e-learning passes
- Email support
- Starter WebEx session
- "How to" guidelines, plus print ready PDFs

Level 2: Advanced

Provides **organisation wide engagement**, with joint planning to ensure value alongside existing initiatives and involvement strategies.

£8,950*

- **50** logins
- Full suite of reports
- Blogging
- 60 e-learning passes
- Telephone & email support
- 5 bespoke WebEx sessions
- Story generation strategy inc. focus on services & themes
- 1 x implementation meeting
- Starter kit of materials and 500 feedback leaflets

Level 3: Premium

Provides **full strategic engagement to maximise integration** with both public involvement and quality improvement systems.

£10,950*

- **Unlimited** logins
- Full suite of reports
- Blogging
- 120 e-learning passes
- Telephone & email support
- 10 bespoke WebEx sessions
- Story generation strategy inc. focus on services & themes
- 1 x implementation meeting
- 1 x progress/review meeting
- Enhanced kit of materials inc. cobranded pop-up banner stand and 1000 feedback leaflets

* Please note VAT is applicable to all fees. All fees are on an annual basis, however we offer multiple year discounts on levels 2 and 3. Please contact us for more information.

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