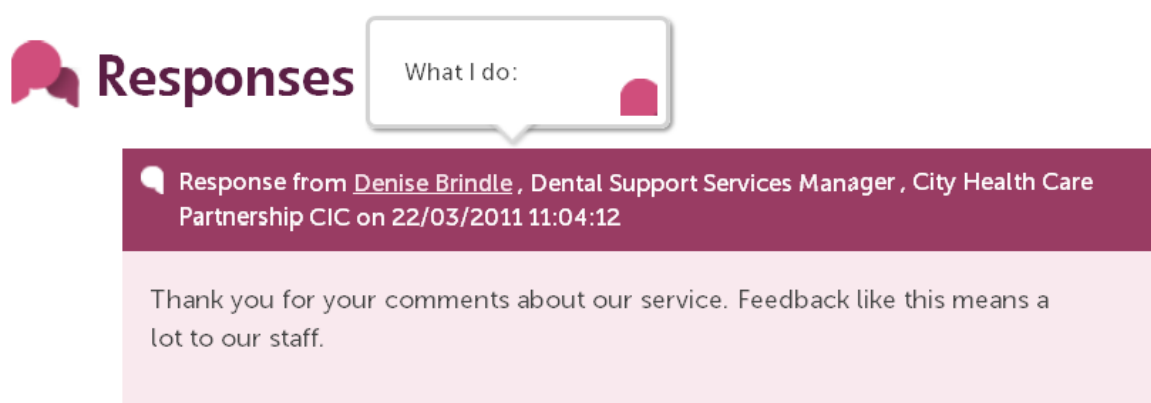


## Patient Opinion subscriber guide: Updating the “what I do” section

When you write a response to Patient Opinion you can include your name and job title so people know exactly who is responding to their posting.

Sometimes NHS job titles don't make it clear what your roles and responsibilities are. Now on Patient Opinion, if you hover your cursor over a responders name you can see a “what I do” bubble.



This is where you can explain your role in plain language.

To update this information:

1. Log on to [www.patientopinion.org.uk](http://www.patientopinion.org.uk)
2. On the yellow bar at the top of the screen click “my subscriptions”
3. From here you can edit your personal details on the subscription
4. Type a description of your role in the box underneath the heading “what I do, in plain language”. When you click outside the box this will save automatically.

## My subscription

▼ **NHS Rotherham**

### My profile in this subscription

These are your personal details in this subscription. You can add or update your information below by clicking on it. If you change your mind, press "Esc" before you finish editing.

**Job:**  
Patient Experience Lead

**What I do, in plain language:**

I help make sure that your feedback is used to improve and develop our services with patients in mind.

Now when you hold your cursor over your name in a response you will see your explanation

 Posted by [Road227](#) (as the patient), last month

Excellent service from the Rotherham community physiotherapy.

I feel a lot better and the advice given was of great help.

More about [excellent care](#).

What I do: I help make sure that your feedback is used to improve and develop our services with patients in mind.

[therapy](#)

 **Response**

 Response from [Grace Oldfield](#), Patient Experience Lead, Rotherham Community Health Services on 16/02/2011 14:10:30

Dear Road227, thanks for your comments, the staff concerned will be happy to know that you are satisfied with the service.

Best wishes,

Having difficulties? Please do not hesitate to get in touch with us.

- Email us at [subscriber.support@patientopinion.org.uk](mailto:subscriber.support@patientopinion.org.uk)
- Or call us on **0114 281 6256** during office hours