



Stories in summary

About this report

This report shows summary information about a selection of stories published on Care Opinion.

It was created on **19 November 2019**.

Which postings are included?

This report shows stories in the **Care Opinion** subscription, which includes All stories.

The report is also filtered to show only All stories from Devon with criticality greater than or equal to 3 (moderately critical) submitted between 01/01/2019 and 01/11/2019

Frequently asked questions

How is story criticality rated?

Story criticality is rated by our moderations at the time each story is moderated. It is a measure of how critical the most critical part of a story is, according to a criterion-based system. Criticality is rated in order to support our filtered email alerting system for staff, and is not intended for publication.

What do the story counts mean?

To the right of an organisation/service you will see a count. This tells you the number of stories listed in the report about that organisation or service (including any services run by that organisation/service).

What does "most popular" mean?

The most popular stories are those which have been read most often per day, since publication. This measure does produce a small bias towards more recent stories, but at least it is simple to understand.

Why might unexpected services appear in my report?

The services listed in the report depend on the stories that are included, and that depends on how you have filtered the report. So, for example, if you have filtered only according to where authors live, you may find they have used services some distance away.

Sharing and reuse

Contributors to Care Opinion want their stories to get to those who can use them to make a difference, so we encourage you to share this information with others.

Postings submitted via Care Opinion itself can be shared subject to a **Creative Commons** licence. You can copy, distribute and display postings, and use them in your own work, so long as you credit the source.

Material submitted via NHS Choices is licenced under **Crown Copyright**.

About Care Opinion

Care Opinion is a not-for-profit social enterprise which enables people to share the story of their care, and perhaps help care services make changes.

For more information, contact us via: <https://www.careopinion.org.uk>

This report summarises **5** stories

To date, the stories in this report have been viewed on Care Opinion **461** times in all

These are the three most popular stories, out of all the stories included in this report

You can click the story title to see the story online

Hysteroscopi - 258 views

Posted by **Courage** as the patient 3 months ago

I had an appointment at my local hospital out patients dept where I had a scan of my cervix which showed the lining of the womb was too thick so I was given another appt to have a hysteroscopic procedure which I attended and the nurse I saw noticed I take blood thinning tablets. The nurse asked me if I had stopped them and I said no because nobody had informed me stop them so I could not have the procedure done I was given another appt to see...

The worst experience - 79 views

Posted by **cruxxf38** as a service user 8 months ago

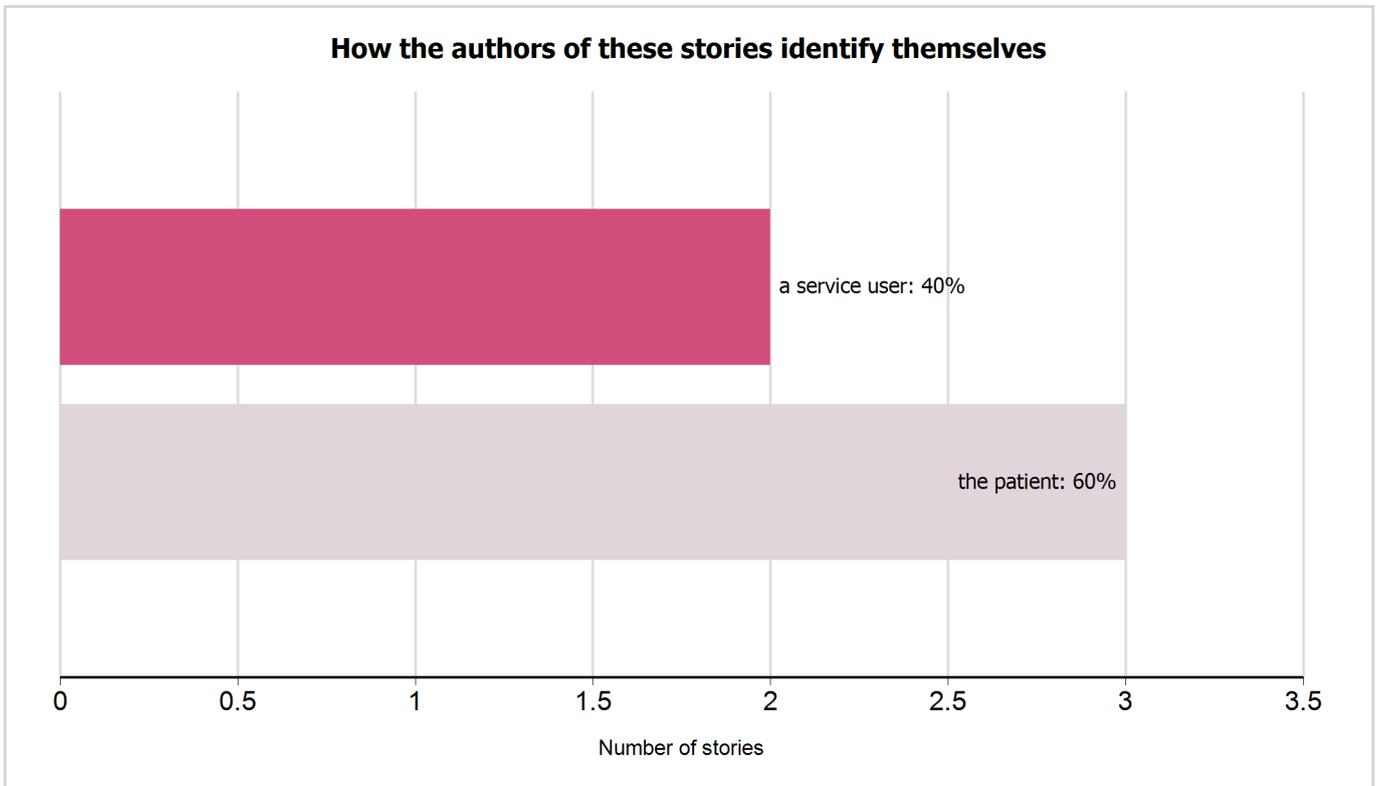
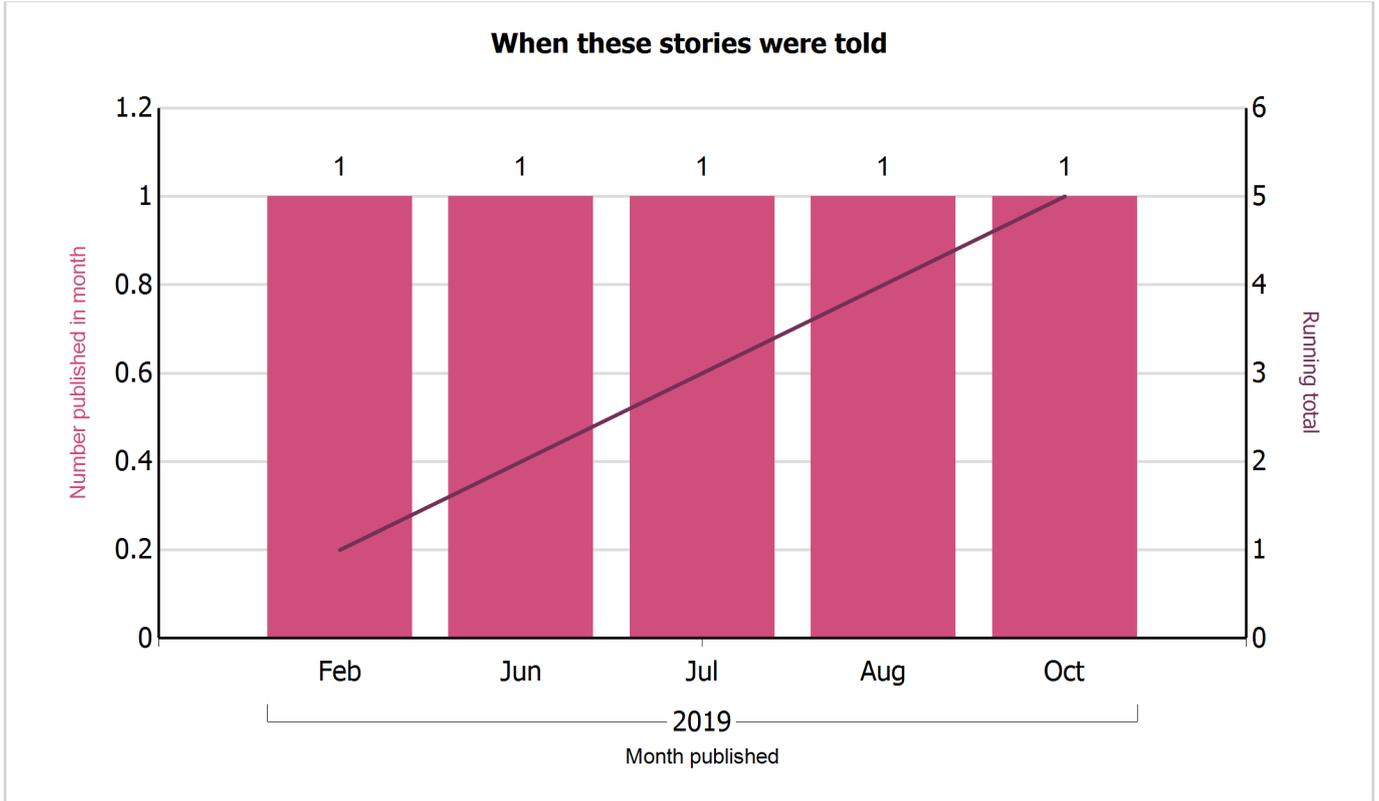
From going in here with severe weight loss and sickness and pain in my side, heard a doctor come on the ward saying I had the worst type of cancer you could get and talking to a nurse they even mentioned my name, they said I wouldn't be told I had cancer as I wouldn't cope, they mentioned signet ring cancer and the fact I had spread to the cervical area and there was nothing more they could do for me it was too late as this cancer became...

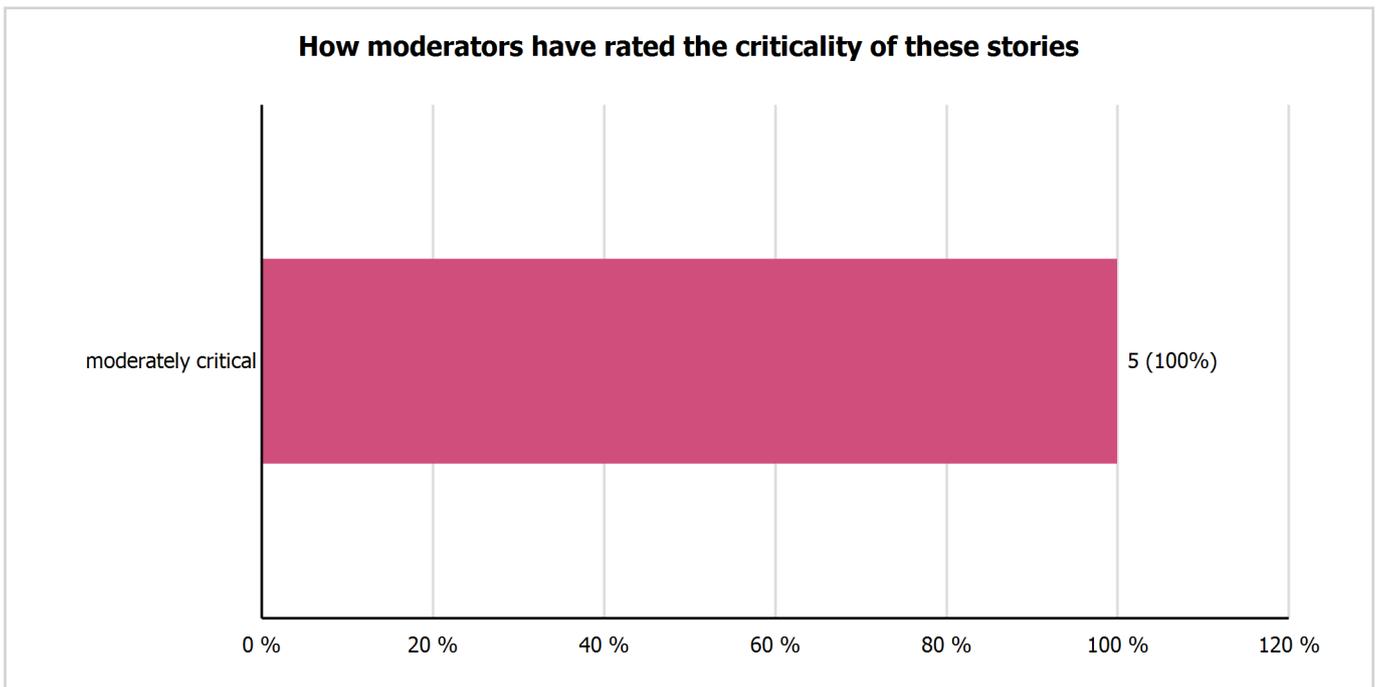
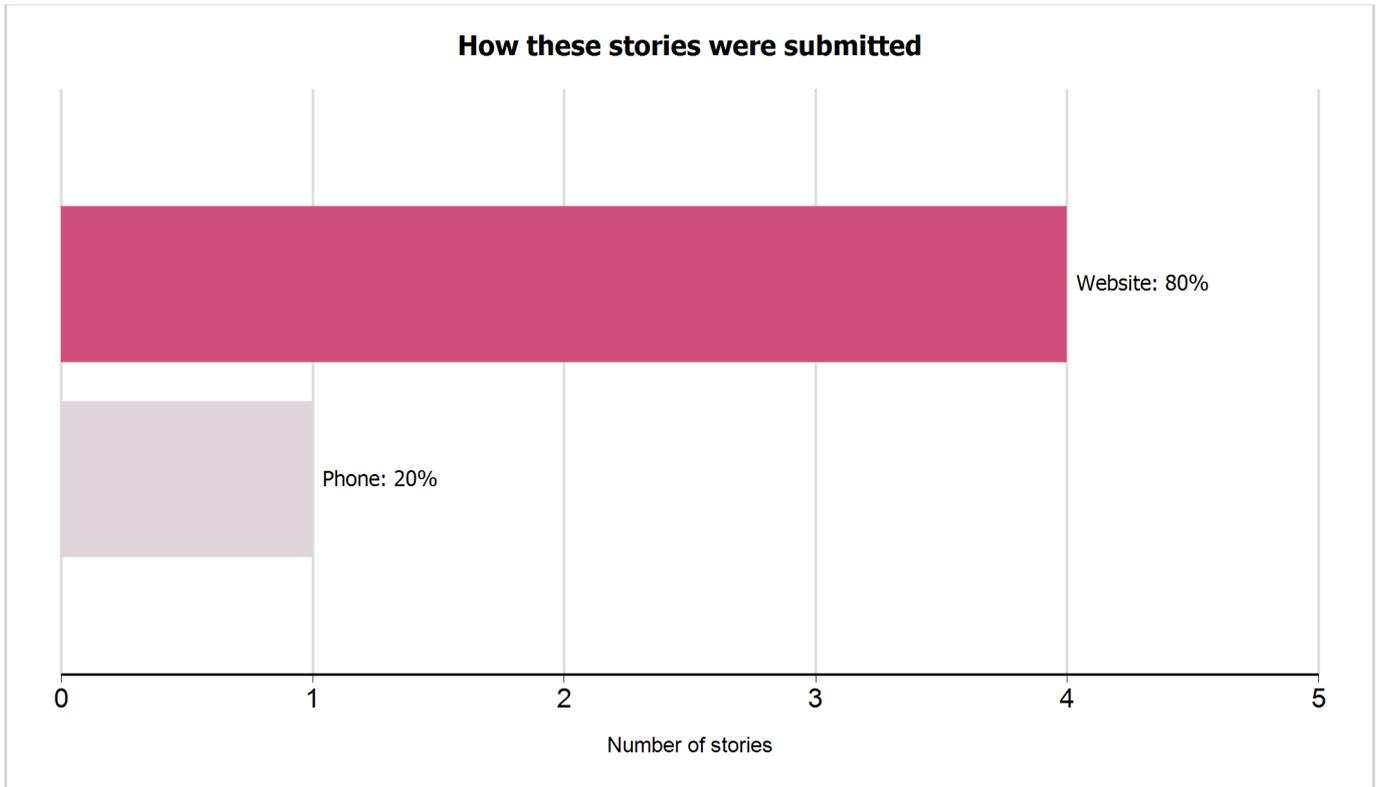
Exactly what rule did I break and when - 71 views

Posted by **not saying** as a service user 3 months ago

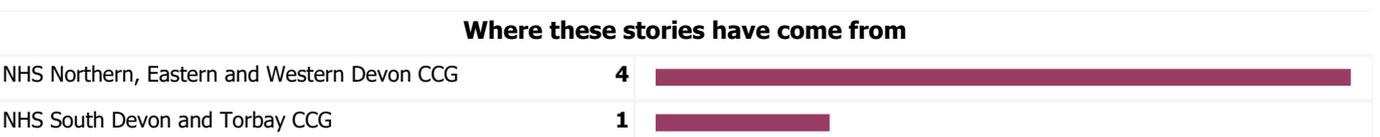
it is 4.15am I am in terrible pain. however, I can not get any help. the doctors will send me back to the hospital. I was taken there by ambulance 5 days ago.

I spent about 15 or 16 hours in a&e. in the end, I was transferred to a ward I do not want to name... I was so very very tired worn out to the limit. in a&e I sat in a chair with my back killing me. my kidneys are swollen and I am having serious trouble passing water. I am certain the...





NB: criticality scores are assigned by moderators (not the public) to stories to support our alerting service. They are assigned *per story* not *per service*, so may reflect criticism of services other than your own. We provide them here purely for information, with these caveats in mind.



Most common tags added by authors to these stories

<i>What's good?</i>		<i>What could be improved?</i>		<i>Feelings</i>	
nurses	1	communication	1	alone	1
		confidentiality	1	anxious	1
		explanations	1	disregarded	1
		follow up	1	given up on	1
		follow up appointments	1	ignored	1
		food	1	scared	1
		hospital discharge	1	traumatic	1
		information	1		
		Listened to	1		
		one staff member	1		
		pre op	1		
		rules	1		
		Taken seriously	1		
		treatment	1		
		wait times	1		

Services the stories are about	Number of stories	Latest story
UK	5	23/10/2019
England	5	23/10/2019
NHS England	5	23/10/2019
South West Commissioning Region	5	23/10/2019
NHS England South West (South West South)	5	23/10/2019
Royal Devon and Exeter NHS Foundation Trust	4	23/10/2019
Heavitree Hospital	1	23/10/2019
Physiotherapy clinic	1	23/10/2019
Royal Devon & Exeter Hospital (Wonford)	3	20/08/2019
Acute medical admissions (AMU)	1	27/02/2019
Cardiology	1	04/06/2019
General medicine	1	27/02/2019
Gynaecology	1	20/08/2019
Torbay and South Devon NHS Foundation Trust	1	30/07/2019
Torbay Hospital	1	30/07/2019
Urology	1	30/07/2019