

▶ Use one or more pictures to tell your story



Making it possible for more and more people to share their story

TalkingMats

In April 2016, funded by [Life Changes Trust](#) (LCT) "People affected by dementia" programme, we started our work with [Talking Mats](#) to make Care Opinion even more accessible and inclusive. Our work to date has been focussed on the dementia community who we've involved in the development, design and testing of our new feature, where people can use pictures, as well as words, to

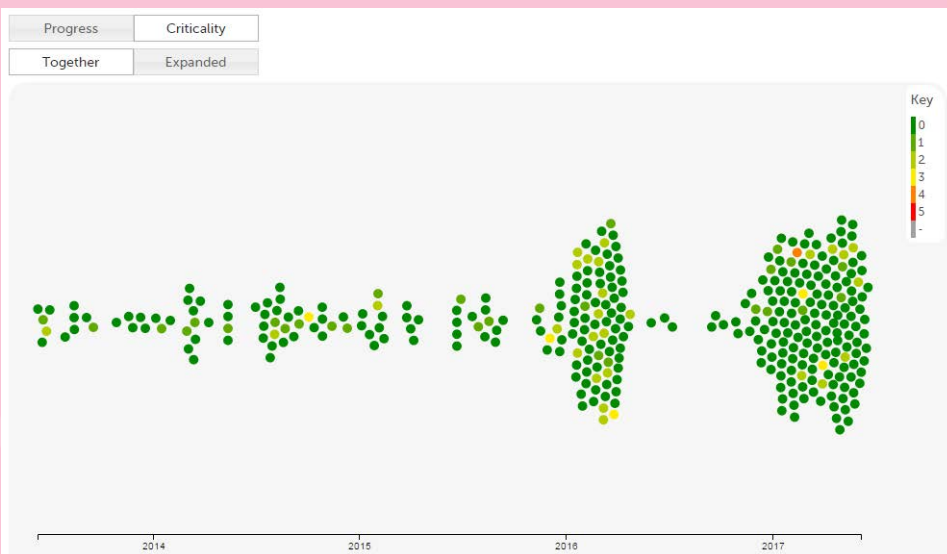
help them share their experience of health and social care. We really hope that enabling communication via pictures, which has been tried and tested by Talking Mats over many years, will encourage and support lots of people, not just those affected by dementia, to use Care Opinion.

A few stories have been shared already. Check these out for sneak [preview](#) of what's to come!

It feels like we've been talking about this for an age. Design, development and testing is amazingly time consuming and although we make this stuff look easy: it isn't! However, we are nearly nearly there and are now looking for "early adopters"! Could that be your organisation? If so, we'd love to hear from you. Email us at:

info@careopinion.org.uk

Have you seen our new Story Swarm?



Our latest reporting tool comes in the form of an interactive visualisation! It's designed to help services review three key aspects of the feedback they have received over time; the volume of stories received, the criticality of those stories and the "progress" of each story. This allows services to easily spot:

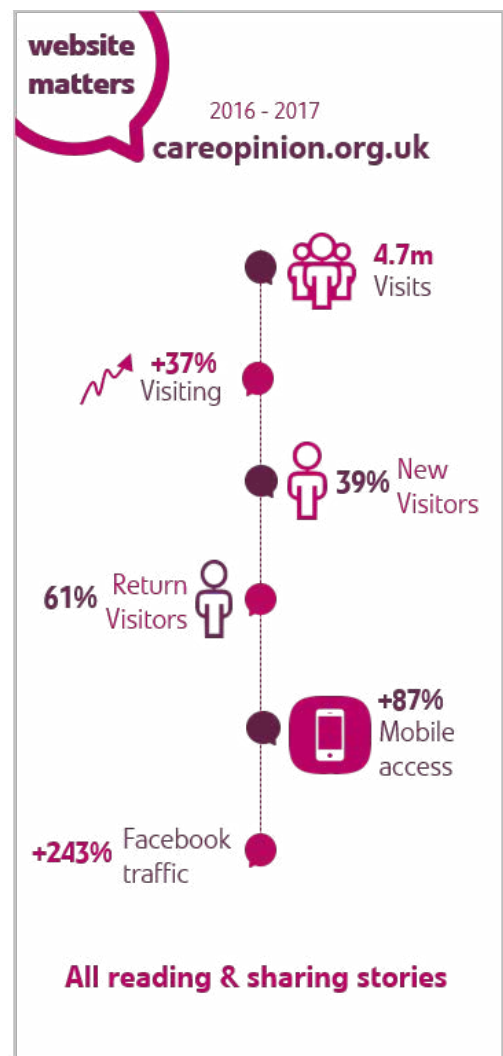
- any peaks or dips in feedback volume over time,
- trends in volume of positive or critical stories over time,
- How well your team are doing at reading, responding to and making changes over time.

Each story is represented by a dot on the story swarm, which you can hover over for more details, or click on the dot to read the story. This is just one in our range of visualisation and reporting tools. If you're interested in learning more and creating your own, you can join one of our "How To" [webinar sessions](#).

These free 30 minute sessions cover a range of helpful tips and advice including:

- How to respond and demonstrate impact
- How to generate reports and visualisations
- How to generate stories

To sign up simply follow [this link](#) that will tell you how.



Contact us...

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