



# Care Opinion:

## Listening with purpose and taking meaningful action

29 MAY 2025

1:30PM	<b>Introduction</b>
1:45PM	<b>Listening, learning, leading:</b> Hearing from frontline staff on how they encourage, promote and drive change in community service
2:45PM	<b>Break</b> 
3:00PM	<b>Research Chat 25</b> - How does sharing patient feedback improve care quality? Evidence from the US
3:45PM	<b>Break</b> 
3:50PM	<b>From Canada with Care</b> – Stories, insights and ambitions from a new chapter
4:35PM	<b>Star Responders Awards Ceremony</b>
4:50PM	<b>Round up of day</b>

Please note that we'll be using **Bluesky** instead of Twitter for live updates this year —don't forget to follow us [@careopinion.org.uk](https://twitter.com/careopinion.org.uk) and use our official hashtag **#COconf25** to join the conversation!