

Venue Details:
The Quadrant
99 Parkway Avenue
Sheffield
S9 4WG



Revolutionising public involvement in healthcare 16th March

9.30		Refreshments
10.00	John Boyington CBE, Head of Mental Health Improvement Programme	Online Conversations that empower Communities
10.30	Dr Paul Hodgkin, Patient Opinion	How the web is transforming public involvement
10.45	Workshops	Explore how online feedback is a powerful new tool and what it might add to service user involvement, and discuss why this is important for LINKs, service users and voluntary organisations.
12.00	Tim Hunt, Patient Opinion	What is the value online feedback for LINK organisations
12.30		Lunch Tour of the Patient Opinion site running throughout
13.15	Amy Gaskin, Patient Opinion	Telling your story on the site. A practical demonstration
13.45	Jason Gough, Patient Opinion	A model of how online feedback was used for addiction services in Sheffield
14.15	Workshops	Your role in web based feedback and service improvement Without stories, none of this works. This session covers how easy it is join these online conversations. We will look at how you can encourage others to feedback, giving everyone a voice.
15.15		Closing Remarks – Next Steps
15.30		Tea and Coffee