



Tuesday 16th September



10am



All Care Opinion users



NAVIGATE THE CARE OPINION WEBSITE

Welcome everyone

Navigating the site-where to start?



- The landing page-are you logged in? :Care Opinion
- How do I know I am logged in?
- Overview of landing page-you can tell your story here
- Profile-have you filled this in?
- Find your admins
- The search bar! Everything starts with a search
- Help! Subscriber support pages. The quick way and the way you that supports you to search
- Read a blog!
- Navigate the pages-find the drawers
- Our Team
- Our Mission



Let's go to the live site



Care Opinion
What's your story?

Share your experiences of UK health and care services, *good or bad*.
We pass your stories to the right people to make a difference.

Home Tell your story About us

Search for stories about...
eg Leeds General Infirmary, heart surgery, dementia, S3 BEN

Featured stories View latest stories

'Very impressed' with the service we were provided today
About: NHS 24 and Royal Hospital for Children (Glasgow) / Accident & Emergency
STORY HAS A RESPONSE

'This man genuinely cares for his patients'
About: Royal Victoria Hospital / Ophthalmology
STORY HAS A RESPONSE

'Made me realise and understand about mental health from different perspectives'
About: Inpatient (AMH) / Brodsworth ward
STORY HAS A RESPONSE

'These texts do not serve as replacements for appointment letters'
About: Community Services (AMH) / CMHT East
CHANGE MADE

Care Opinion in 2 minutes

Tell your story with help from Bear

Who's listening to your stories?

741,302 stories told
15,730 staff listening

In the past month...
75% of stories received a response
of rated responses are helpful

Are you logged in? 😊



Live Site Demo

Please go to this link to watch the live site demo:

<https://vimeo.com/1124803073/8ff48e3cf6?fl=pl&fe=sh>

Follow along on your own computer here [Care Opinion](#)

Over to you

- Thank you so very much for coming along today
- Login and edit your profile-add a picture if you feel like it
- Register for a webinar(s) if you would like to learn an aspect of Care Opinion or the site in more detail



Some useful resources

- [Training, workshops and tailored support | Care Opinion](#)
- [Subscriber know-how | Care Opinion](#)
- [Bite size videos on common tasks | Care Opinion](#)
- Contact us at info@careopinion.org.uk for support